

*Our main goal is to guarantee our Customers the best rental experience therefore we invite you to read before signing: the following rental conditions, the booking conditions and the rental agreement*

*Enjoy your drive with BRID*



## Rental conditions

BS S.r.l. with Brid brand (owned by BS S.r.l.)  
hereafter called Brid

These rental conditions are available on line at the  
main address on the site [www.bridrent.it](http://www.bridrent.it).

We invite our Customers to carefully read the  
following conditions and the privacy form before the  
rental

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### 1) BRID Rental agreement

<p><b>What is the rental agreement</b></p> <p>The rental agreement between BS S.r.l. with Brid brand (owned by BS S.r.l.), hereafter called Brid (vehicle provider) and the person responsible for the rental agreement (Customer) establishes the mutual responsibilities related to the</p>	<p><b>By signing the contract, the Customer accepts the following:</b></p> <p>Rental agreement;          These rental conditions;          The vehicle check with car conditions;          Payment of the indicated amounts, including extras, any extension requested by the Customer, administrative costs in</p>	<p><b>By signing the rental agreement, the Customer authorizes Brid to charge his credit card, used for the payment, for all the amounts resulting from the rental, even after the contract has been closed.</b></p> <p><b>Special case (renter no driver)</b></p>
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<p>rental and all extra options. The contract consists of the following documents: rental agreement, rental conditions, check out/in with the vehicle conditions, «delayed charge agreement», privacy. The Customer who signs the rental agreement must be the main driver and the holder of the credit card used for payment.</p>	<p>case of damage/ theft/ fines/ tolls / parking and all charges that arise as a result of the rental.</p>	<p>Only in exceptional cases and after careful evaluation of the Brid operator, a guarantor without a driving license will be accepted only for payment, called «renter no driver», which will provide his/her credit card if the driver does not have it or does not have sufficient plafond. In this case, it will be necessary to purchase the «driver and passenger» coverage that covers all passengers of the car.</p>
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## 2) Requirements to rent the vehicle

<p style="text-align: center;"><b>Driving license</b></p> <p>Every driver must be in possession of a legible driving license issued for at least two years, valid in Italy and for the entire rental period, and is obliged to show it at the counter; copies will not be accepted in any form. Without this fundamental requirement, Brid will NOT deliver the car to the Customer.</p>	<p style="text-align: center;"><b>International Driving license</b></p> <p>An international driving license is required if driver's license has been issued by a non-European country and/or the license has been issued in a non-Latin alphabet (for example Arabic, Chinese, Russian, etc.); in this case a certified official translation will be required.</p>
<p style="text-align: center;"><b>Credit card</b></p> <p>The Customer must present a valid credit card in the name of the main driver, and with the necessary plafond to make the payment and the pre-authorization (see pre-authorization table).</p>	<p style="text-align: center;"><b>Pre-authorization</b></p> <p>This represents a guarantee. It is an amount of money held, and therefore not available until the end of the rental and the concerning payment.</p>

Payment	Pre-authorization
<p>Upon car return and check by a Brid operator, the Customer may decide to pay the total amount of the rental also in cash or by other credit card. In this case, the pre-authorization will be totally released. If the balance due is more than the pre-authorization, Brid will charge the difference.</p>	<p>Upon car return and check by a Brid operator, the final amount of the rental will be charged to the credit card used for pre-authorization, releasing the remaining part. If Brid does not have to charge the Customer for any service other than the one already prepaid, the plafond will be totally released and it will be available on Customer's credit card, according to the times provided by the card issuer. Brid is not responsible for the timing of the release.</p>

Identity document	Age restrictions	Rental refusal - exceptional circumstances
<p>All drivers must present a valid ID in which Customer's home address must be written; in alternative a passport.</p>	<p>Minimum: 23 years, 20-22 years with extra charge.  Maximum: 75 years</p>	<p>If the Customer or one of the drivers behaves in a way that is not allowed (they appear to be under the influence of alcohol or drugs) or is disrespectful by intimidating staff, Brid will refuse the rental.</p>

The main driver (the contract holder), will be responsible for ensuring that all other drivers of the vehicle respect these rental conditions. He will also be responsible for paying any administrative fee related to the contract, even if attributed to another authorized driver on the contract. We reserve the right not to deliver the vehicle to those who do not meet the necessary requirements for rental.

### 3) Authorization to control Customer data (see also addendum «privacy»)

In order to allow the proper performance of the rental, checks will be done in order to verify the identity of the Customer. The Customer, by signing the contract, authorizes Brid to carry out the aforementioned checks. (see addendum «privacy»).

### 4) Rental price

The rental period cannot be less than one day (24 hours from the delivery of the vehicle), and even if the rental lasts less than 24 hours, it will still be invoiced and considered one day of rental. The rental period in the contract will be considered and invoiced according to the date and time of delivery and the date and time of return. The tolerance for the delay in the return by the Customer will be 60 minutes, beyond which an additional day of rental will be charged at the best available rate of the day. Maximum rental time: 28 days.

#### The rental price is calculated according to:

- Rate available at the time of the booking
  - Rental start date and time
  - Rental end date and time
  - Car category

#### Options / Extras

Extra and options chosen by the Customer are calculated according to:

- Extra charge / option price
- Rental start date and time
- Rental end date and time
- Car category

#### Deductibles

Each contract will include an economic liability for damage and theft (deductibles), different according to the car category. The Customer is entitled to reduce his financial liability by purchasing the protection options. The amount of the deductibles will be visible on the rental agreement.



## 5) Vehicle delivery and inspection

Brid offices are located in Cinisi, in Via Nazionale 130, a few minutes from Palermo airport «Falcone Borsellino»; Brid offers free shuttle service to reach the office.

All Brid vehicles, regularly registered, are eligible for circulation and insured against third parties (the insurance conditions are those provided by the insurance company with a cap not lower than the one provided for by law, the value of which will be indicated in the insurance certificate; a copy of the insurance conditions can be provided on request) and equipped with mandatory safety accessories; the driver is not intended as a third party (see PAI).

The Customer must verify that in the car there are: a copy of the vehicle registration document, a copy of the insurance, European accident report form and a safety kit. Brid offers a delivery service also after closing time, upon payment of the concerning supplement; this service will be on request and subject to confirmation. The Customer, in this case, must provide in advance arrival flight number and arrival time; in case of any delays, our staff must be informed in advance and can wait until 2 hours after the booking time; only after our staff ensures that they can honor the service by confirming it to the Customer, he will be picked up and pay the surcharge for collection out of time called «we wait for you».

### Availability

If the booked vehicle category is not available, Brid will deliver to the Customer a vehicle of higher category at no additional cost.

Otherwise, if only a lower category vehicle is available, the difference will be refunded to the Customer (only in case of prepaid rentals).

### Vehicle check

If there are any pre-existing damages, these will be specified on the check-out given to the Customer at the time of collection. The Customer is however required to make a further check and to report any damage not present on the check

For all bookings, Brid will guarantee a car of the reserved category and not a specific model. If the Customer decides to change category with a more comfortable car, our staff will inform him about the availability, its supplement and promotions.

out before signing it and taking the car.

## 6) Additional extra equipment/Extra charges/Excess protections

### Optionals

The Customer can rent: **Baby seat, booster, buy “love my pet” kit.**

**Full tank prepaid:** the Customer may ask about the full tank prepaid, to return the vehicle without worries. The Customer will have the right to return the vehicle without refueling.

### Supplements

**Additional driver-** If the Customer wishes to share the driving with other passengers, he can purchase the supplement «extra driver» that will allow driving up to a maximum of 3 additional drivers.

**Upsell-** If the Customer decides at the desk to rent a car of higher category than the one he booked, our staff will inform him about the momentary availability, prices and any promotion.

**Roadside assistance / Tow Truck-** The Customer may call for road assistance and request a tow truck. However, if the malfunction is due to carelessness or inexperience of the Customer (incorrect or lack of fuel) the Customer will be responsible for the damage together with the cost of the tow truck.

**Young driver-** Mandatory supplement for young drivers aged 20-22 who will still have to present a license valid from at least two years. Available only for category A/B/C. Full coverage - full package – mandatory.

**One way fee-** The "One Way" service allows you to leave the rental car in another Brid location, upon payment of the corresponding supplement.

**«We wait for you » pick up service – “Out of time” drop off service–** We guarantee delivery after the closing time, with advanced communication, together with the flight number; in case of any delays, our staff must be informed in advance and will wait until 2 hours after the time of booking. For the return, if the Customer does not want to use the key-box service but requires the drop-off service with an



operator outside the opening hours, the price of the service «out of time» will be charged.

## Reductions of economic liability

### Damage coverage :

It covers only damage to the bodywork.

### Theft coverage:

It covers the economic liability of the Customer in case of total or partial theft of the car.

### Glasses and tires coverage:

It covers damage to the car's glasses and tires.

### Driver and passengers coverage

It covers all passengers in case of injuries occurred inside the vehicle. Mandatory in case of renter no driver.

## Packages

**Basic:** includes damage coverage, glasses and tires.

**Medium:** includes damage coverage, theft coverage, glasses and tires coverage.

**MANDATORY IN CASE OF USE OF PREPAID OR DEBIT CARD.**

**Full:** includes damage coverage, theft coverage, glasses and tires coverage, roadside assistance, driver and passengers. **MANDATORY IN CASE OF USE OF PREPAID OR DEBIT CARD.**

**None of the above guarantees will cover the following parts of the vehicle: interior, underside, roof, lock, all damage to mechanical parts caused by improper use of the vehicle, damage from vegetation, loss of keys and plates, damage caused by failure or incorrect supply, damage caused by carelessness and inexperience.**

## 7) Fuel

### Vehicle delivery

The vehicle is delivered with a full tank of fuel (unless otherwise indicated at the moment of pick-up and marked in the contract); the vehicle must be returned with a full tank.

### Lack of fuel on return

If the vehicle is not returned with a full tank (unless otherwise indicated at the pick-up and marked in the contract), Customer must pay the cost of the missing

	fuel together with the refueling service charge of € 15.00 + VAT.
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## 8) Rules during the rental

The Customer must	The Customer must not
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- Respect the road traffic laws and speed limits;
- Respect restricted traffic zones (ZTL) and provide for the payment of tolls;
- Close the vehicle when not in use;
- Contact Brid if the vehicle has a problem / light on;
- Stop driving if lights or malfunctions are detected;
- Be diligent in using the vehicle to avoid damage, theft or fire.

The Customer must comply with Italian laws and road traffic laws, including local restrictions, otherwise the insurance coverage purchased will have no effect; the Customer is authorized to circulate only within the Italian State

- Smoke inside the vehicle;
- Refuel the vehicle with wrong fuel;
- Use the vehicle for any crime or any illegal activity or purpose;
- Damage the vehicle with the use of personal accessories (luggage racks, stickers, etc.);
- Load the vehicle with excessive weights;
- Transport illegal, toxic or dangerous materials;
- Sub-rent the vehicle;
- Replace or remove vehicle components and accessories;
- Tow or push other vehicles;
- Carry out any maintenance / repair the vehicle without our permission;
- Allow unauthorized drivers to drive the vehicle;
- Use the vehicle on unpaved roads, flooded or for competitions / driving lessons;
- Make use of drugs that inhibit driving / drive under the influence of alcohol or drug;
- Transport unauthorized animals without having purchased the package «Love my pet»

## In case of accident the Customer must

- Contact Brid immediately;
- Not declare his liability to third party in order to allow us to recover the sums /refund for any charge;
- Provide Brid with a detailed statement of the accident, together with that of any other witness with a copy of his document, in the absence of which the relevant penalty will be charged to the Customer (see damage table);
- Not provide Brid with incorrect / false statements, otherwise the insurance will not be valid;
- Write all data of all persons involved in the accident, including any witness;
- Fill in European accident report (CAI) and send it to our office by email to [sinistri@bridrent.it](mailto:sinistri@bridrent.it) within 24 hours;
- Inform local authorities;
- If the vehicle is not functioning, it must not be left unattended; in this case, the Customer must inform us about the location for the recovery and Brid will decide whether to deliver a replacement car to the Customer;
- Customer must not repair or have the car repaired without our authorization; otherwise all damages will be charged and the insurance will not be valid;
- In the event of ordinary maintenance (for example lack of oil, lightning bulb) necessary during the rental, the Customer may provide, with our permission, the related maintenance, and Brid will refund the amount spent by the Customer and previously agreed, only upon presentation of an invoice in the name of Bs S.r.l.;
- In case of delay in delivery, the Customer must prove that the accident (or damage) occurred by the date and time of the end of the rental, otherwise the coverage will not have any effect;
- In the case of multiple claims, the above rules will apply for each individual claim.
- THE REPLACEMENT OF THE VEHICLE IN THE EVENT OF AN ACCIDENT IS THE SOLE JUDGMENT OF OUR MAINTAINANCE OFFICE.
- OUR CARS ARE INSURED AGAINST THIRD PARTY THEREFORE, IN THE EVENT OF AN ACCIDENT WITHOUT INTENT OR FAULT, THE CUSTOMER IS NOT OBLIGED TO PAY ANY COST TO THIRD PARTY

## Accident charge for damage

Accident means any damage caused to the car and caused by: accident, vandalism, damage from vegetation, damage from wrong refuel, any damage caused to any part of the vehicle (internal or external or mechanical).

The cost of each damage will be calculated on the basis of the damage table attached to the contract or expert report (if the damage is not present in the table) to which the loss of use will be added.

If the expert opinion is necessary because the damage is not quantifiable, Brid will pre-authorize the maximum amount of the deductible until it is able to have the exact quantification of the damage.

**ALL DEDUCTIBLES IN THE CONTRACT ARE VALID IF THE CUSTOMER DOES NOT VIOLATE THE LAW (see point «the Customer must /must not») AND/OR DOES NOT RESPECT THE TERMS OF THE CONTRACT, ON THE CONTRARY, BRID WILL CHARGE THE ENTIRE COST OF EACH DAMAGE.**

**THE COSTS OF MALFUNCTIONING OF THE VEHICLE CAUSED BY INCORRECT MAINTENANCE WILL NOT BE CHARGED TO THE CUSTOMER**

If the Customer purchases optional “damage cover” he may be charged for:

- Loss of use.

If the Customer does not purchase optional “damage cover” he will be charged for:

- Costs of car recovery;
- Cost of repairing or restoring the vehicle, including in the event of vandalism, according to the financial liability (deductible);
- Loss of use;
- Even in the event of a potentially active accident (with no fault), as a precaution, the costs of damages will be charged to the customer waiting for the payment by the insurance company

**IN THE EVENT OF IRREPARABLE DAMAGE (GREATER THAN THE COMMERCIAL VALUE OF THE CAR), WHETHER WITH OR WITHOUT THE PURCHASE OF DAMAGE COVER, CAUSED BY NEGLIGENCE AND INEXPERIENCE, THE CUSTOMER WILL HAVE TO PAY THE COST OF THE NEW CAR AS COMMERCIAL VALUE AT THE TIME OF THE ACCIDENT**

## Road Assistance / Tow truck

The Customer must contact exclusively our assistance service, whether he has purchased the road assistance supplement/ tow truck», or not.

The Customer is obliged to inform Brid in case of any failure.

**Mechanical failure: if the fault is not attributable to the Customer, Brid will provide free road assistance and relative replacement of the**

vehicle (if it is not possible repair the car on site). If the Customer has chosen the «roadside assistance» option in the contract, non-mechanical faults will also be included. The Customer will be responsible only for the necessary costs for the restoration of the vehicle (tire, fuel).

In the event that the Customer activates roadside assistance without having purchased the corresponding supplement, the following costs will be charged to the Customer:

- assistance and recovery vehicle (unless the Customer chooses the option «roadside assistance»)
- Repair of the vehicle
- Loss of use for the time of repairing

## **In case of theft/fire accident (vehicle, vehicle parts, keys, license plates)**

- The Customer must communicate the theft to the competent authorities and to Brid as soon as possible by providing all the necessary information to the insurance company;
- If the theft is notified to Brid only after the scheduled time and date of return, the coverage will not be effective;
- Provide the relevant report to Brid within 12 hours sending an email to: [sinistri@bridrent.it](mailto:sinistri@bridrent.it) ;
- In case of vehicle theft, the Customer is required to return the keys of the vehicle to Brid otherwise: a) must pay the commercial value of the car at the time of theft, even if the reduction options have been chosen; b) will be sued for misappropriation;
- The Customer must provide a detailed statement of what happened, in the absence of which the relevant penalty will be charged (see damage table)
- In case of theft or loss of keys and license plates, regardless of the coverage chosen, the Customer will pay a flat fee of € 350.00 + VAT for the restoration of keys and € 450.00 + VAT for the restoration of license plates. In both cases, as well as the loss of use until we receive the new keys or license plates of the vehicle.

## **Accident costs for theft/fire**

If the Customer does not purchase the optional “theft coverage”, he will be charged for:

- Expected economic liability (deductible)
- Full tank

If the Customer purchases the optional “theft coverage”, he will be charged for:

- Full tank

In case of loss or damage of the extra options (baby seat, etc.), the replacement cost will be charged to the Customer.

**ALL DEDUCTIBLES IN THE CONTRACT ARE VALID IF THE CUSTOMER DOES NOT VIOLATE THE LAW (see point «The Customer must /must not») AND/OR DOES NOT RESPECT THE TERMS OF THE CONTRACT; OTHERWISE, THE ENTIRE COST WILL BE CHARGED TO THE CUSTOMER.**

## **Costs for damage and theft with cover taken from third parties (brokers, credit cards etc.)**

- If the Customer decides to purchase covers from third parties, in the event of damage and theft, he remains fully liable to Brid; therefore, he will be charged for the costs mentioned above.
- The Customer must request a refund of the amount charged by Brid to the supplier of the covers, therefore must comply with the conditions subscribed by the same supplier.
- Brid will not be able to take action in the related request for reimbursement as an unrelated party.

## 9) Extending rental

- The Customer must communicate the will to extend the rental as soon as possible;
- If the Customer wishes to extend the rental and if the pre-authorization covers the cost of the extra days, the Customer will receive a quote email from our staff for the requested extension and he will have to respond to Brid with the confirmation;
- If the extension exceeds 28 days of rental, the Customer will have to sign a new contract;
- If the Customer extends without receiving our authorization, Brid reserves the right to make a report to the competent authorities for misappropriation within 2 days of the non-delivery.

### **Extension cost**

- Extra days will be charged at the rate in force on the day of the extension;
- If the credit card plafond used in the contract is not sufficient to cover the extension costs, Brid will ask the Customer to go to the rental office and present a new credit card;
- In case of non-delivery, all costs for the recovery of the car, the loss of use and the costs of car parking will be charged to the Customer.



## 10) Vehicle return and inspection

- The vehicle must be returned according to the contract expected date and time at the Brid offices, with a delay tolerance of 60 minutes;
- In case of early delivery, the Customer is still required to pay what expected in the contract;
- “Out of time” drop off service. If the customer returns the vehicle after the closing time, he must be sure that the vehicle is closed, parked in our parking spaces, put the key in the keybox that he will find at our parking lot. In addition, the Customer will be held responsible for the vehicle until our staff will take charge of it for its check. If the Customer does not want to use the keybox service, but requires the return service in the presence of a Brid operator out of the opening hours, the cost of the service “out of time” will be charged to the Customer.
- The Customer must return the vehicle in the same conditions in which he has collected it; in the event that the conditions of return require an extra cleaning/ sanitization (excessive dirt, sand, mud, bad smell, stained seats), Brid will charge the Customer the cost of the extra washing as per table damages;
- Possible charges for returning the vehicle: economic liability for damage and theft (**DISPOSABLE BY SIGNING THE OPTIONAL BRID COVERS**), extra cleaning, road assistance costs, missing fuel;
- It is advisable to be present during the check in order to verify any damage and be informed about the related costs by our staff;
- By signing the rental agreement, the Customer authorizes Brid to charge any damage to his credit card used for payment.

## 11) Payments

- Credit cards accepted: American Express, Visa, Mastercard.
- Brid reserves the right to accept prepaid credit cards/ debit cards only if the Customer agrees to purchase the optional coverage «full package» that eliminates economic liability in case of damage/ theft / roadside assistance; the Brid operator however can decide independently to refuse the rental.
- The prepaid rental voucher will not exclude the presentation of the credit card at the desk for the pre-authorization for the deposit and the charge of any extras chosen in the contract.
- The electronic invoice is always issued in the name of the driver; if the Customer requests the issue of an invoice in the name of a company, it is necessary to request it at the beginning or end of the rental.

## 12) Fines

- Fines include: administrative penalties for failure to comply with the law, unpaid tolls, unpaid parking, parking prohibited, costs of removing the vehicle;
- If Brid is notified of administrative penalties related to the rental of the Customer, we will charge: the cost for administrative management (€30.00 VAT included) and the amount of the administrative penalty (if we fail to notify the fine);
- If the Customer wishes to appeal, he can do so directly with the authority that issued the fine;
- In case of seizure of the vehicle, Brid will charge the Customer for:
  1. Seizure cost;
  2. Loss of use;
  3. Administrative fees
- The acceptance of the rental agreement authorizes Brid to pay the above amounts and the communication of Customer's data to the authority that has raised the fine.

## **Payment – DELAYED CHARGE agreement**

In accordance with the regulations with the international financial circuits (credit cards), with regard to the responsibilities of the Customer, Brid will charge the rental fees and costs even after the delivery of the vehicle. The expenses not known when returning the vehicle can be as follows: refueling service, fuel, loss of accessories, deductibles, damage to the car, administrative expenses, fines, missed tolls, parking, extra days, loss of keys or license plate.

The Customer is obliged to sign the «delayed charge agreement» together with the rental agreement.

## **13) Early return/ No show**

Whether it is a private customer or an affiliated company, Brid reserves the right to terminate the contract if, during the rental, it becomes aware of an economic default situation of the Customer, or in the event that the Customer has high debt with Brid.

In the event that the Customer does not show up to collect the vehicle (No Show) without having previously notified Brid or in case of the reservation cancellation within 48 hours prior to collection, Brid will charge the total cost of the rental, except in case of serious impediment demonstrated by the Customer.

Reservations that will include details of the incoming flight number will be kept one hour after flight landing.

In the event that the reservation does not include flight details, the availability of the car for the Customer will expire after 3 hours from the estimated time of pick up; after this term the reservation will be considered as "no show".

In case of prepaid booking, no refund will be reimbursed to the Customer.

## 14) Brid release / lost items

- Brid cannot be held liable for damage suffered by the driver or passengers as a result of vehicle malfunction, accidents and force majeure (PAI).
- In the event of the discovery of Customer's personal items inside the vehicle, the Customer shall recover them at his own expenses. In case of sensitive documents such as credit card, passport, driving license, etc., Brid will contact the Customer agreeing on the method of collection; if the Customer is not reachable or unable to collect the items, these will be handed over to the authorities.
- In case of discovery of various objects, not sensitive, if not claimed by the customer, the same will be kept by Brid for no more than 3 months.

## DEPOSIT TABLE

CAR CATEGORY	Basic insurance included in the rate or with only glasses and tires coverage/ driver and passengers coverage	With partial coverage (only damage or theft or basic package)	Medium package	Full package
A/AH/ACH	€700,00	€400,00	€200,00	€100,00
B/BH/BAH	€700,00	€400,00	€200,00	€100,00
C/CH/CAH	€700,00	€400,00	€200,00	€100,00
D/DA/DH/DAH	€900,00	€600,00	€300,00	€150,00
EH/EAH	€900,00	€600,00	€300,00	€150,00
F/FH/FAH	€900,00	€600,00	€300,00	€150,00
G	€900,00	€600,00	€400,00	€200,00
JA/JAH	€1.200,00	€800,00	€400,00	€200,00

## Economic liability table (deductibles)

Car Category	Damage deductible	Theft deductible
<b>A/AH/ACH</b>	<b>€1.200,00 + VAT</b>	<b>€1.500,00 + VAT</b>
<b>B/BH/BAH</b>	<b>€1.200,00 + VAT</b>	<b>€1.500,00 + VAT</b>
<b>C/CH/CAH</b>	<b>€1.200,00 + VAT</b>	<b>€1.500,00 + VAT</b>
<b>D/DA/DH/DAH</b>	<b>€1.500,00 + VAT</b>	<b>€1.800,00 + VAT</b>
<b>EH/EAH</b>	<b>€1.500,00 + VAT</b>	<b>€1.800,00 + VAT</b>
<b>F/FH/FAH</b>	<b>€1.500,00 + VAT</b>	<b>€1.800,00 + VAT</b>
<b>G</b>	<b>€2.000,00 + VAT</b>	<b>€2.300,00 + VAT</b>
<b>JA/JAH</b>	<b>€2.000,00 + VAT</b>	<b>€2.300,00 + VAT</b>

If you have a complaint, please contact our customer service within 15 days of returning the vehicle to: [customerservice@bridrent.it](mailto:customerservice@bridrent.it)

For any dispute, Italian law will be applied; for all disputes relating to the contract referred to in the «contractual documentation», the court of Palermo will be competent.