

BRID

Our main goal is to guarantee our Customers the best rental experience therefore we invite you to read before signing: the following rental conditions, the booking conditions and the rental agreement

Enjoy your drive with **BRID**



These booking conditions are available on line at the main address on the site www.bridrent.it.

Booking

The Customer can book the rental of a vehicle, setting the date and time of pick up and drop off, indicating the flight number on arrival. The rental period cannot be less than one day (24 hours from pick up), and even if the rental lasts less than 24 hours, it will still be invoiced and considered a rental day at the updated rate.

BRID offices are located in Cinisi, in Via Nazionale n.130, a few minutes from the airport of Palermo «Falcone Borsellino»; BRID offers free shuttle service to reach the office.

The Customer can also add extra services.

Before booking, the Customer must make sure to have the «necessary rental requirements» (see general rental conditions).

Upon receipt of the booking summary by email, the Customer must recheck if all data are correct.

By proceeding with the booking, the Customer accepts these conditions, eventual penalties applied and the general rental conditions.



FOR RESERVATIONS CONFIRMED THROUGH INTERMEDIARIES (BROKERS, TOUR OPERATORS, TRAVEL AGENCIES) THESE CONDITIONS MAY BE SUBJECT TO CHANGES THEREFORE CUSTOMER'S CONDITIONS WILL BE APPLIED ACCORDING TO THE BOOKING PROVIDER.

Payment - on line / at the rental desk

On line payment

The online payment requires the prepayment of the rental and chosen accessories; some accessories can only be available at the rental desk.

Booking with online payment allows the Customer to take advantage of a discount compared to the booking with payment on arrival and therefore it is subject to penalties in case of cancellation.

Payment at the rental desk

Booking with payment on collection, requires the payment at the car rental office, with payment of a 20% deposit upon the confirmation of the booking.

In case of no cancellation, the reservation with payment on collection is subject to penalties.

Booking edit

All **BRID** reservations can be modified, subject to availability confirmed only by **BRID**, within 48 hours prior to the pick up.

After confirmation of the change, the Customer will receive the updated booking by e-mail with the new data and costs.

The modification of the reservation has no cost, however, it is subject to the new updated rate therefore: a) if the new rate is greater than the one booked, the Customer will have to pay the difference; b) if the new rate is lower, no refund can be applied but possible compensation with extra services chosen by the Customer at the counter.

If the Customer requests a cancellation, the concerning penalty will be charged unless the Customer simultaneously makes a new booking which will cost not less than 20% of the total of the original booking. In this case, the new booking will NOT be modified or cancelled without penalty.

Cancellations

All reservations can be cancelled without penalty on the website www.bridrent.it or by sending an email to: booking@bridrent.it , within 48 hours from the date and time of the rental.

If the cancellation is made / communicated after this deadline, the full amount of the rental will be charged, with the exception of the amounts relating to extra services /accessories.

The aforementioned penalty is also applied in case of no show, with the exception in case of serious impediment proven by the Customer.

In the event that the cancellation is made at the same time of a new booking, if the amount of the new booking is not less than 20% of the original booking, no penalty will be applied. The new booking will NOT be modified or cancelled without penalty.

Prices

The rental rate, together with the cost of any accessory, includes and is calculated based on:

- rental start date and time;
- rental end date and time;
- vehicle category chosen by the Customer;
- free shuttle to and from Palermo Falcone Borsellino airport;
- all taxes and charges related to the vehicle and the rental;
- unlimited mileage.

The rental rate does not include:

- all accessories;
- all supplements;
- all reductions for financial liability;
- charges in case of damage / theft/ fire of the car;
- fuel and refueling service;
- fees for fines;
- tolls and parking.

Necessary requirements for the rental: the Customer, in addition to providing proof of the reservation by showing it in paper or electronic format, must have the following requirements

| | |
|--|---|
| <p style="text-align: center;">Driving license</p> <p>Every driver must be in possession of a legible driving license issued for at least two years, valid in Italy and for the entire rental period, and is obliged to show it at the counter; copies will not be accepted in any form. Without this fundamental requirement, BRID will NOT deliver the car to the Customer</p> | <p style="text-align: center;">International Driving license</p> <p>An international driving license is required if it has been issued by a non-European country and/or the license has been issued in a non-Latin alphabet (for example Arabic, Chinese, Russian, etc.); in this case a certified official translation will be required.</p> |
| <p style="text-align: center;">Credit card</p> <p>The Customer must show a valid credit card in the name of the main driver, and with the necessary plafond to make the payment and the pre-authorization (see pre-authorization table).</p> | <p style="text-align: center;">Pre-authorization</p> <p>It represents a guarantee. It is an amount of money held, and therefore not available until the end of the rental and the concerning payment.</p> |
| <p style="text-align: center;">Payment</p> <p>Upon car return and check by a BRID operator, the Customer may decide to pay the total amount of the rental also in cash or by other credit card. In this case, the pre-authorization will be totally released. If the balance due is more than the pre-authorization, BRID will charge the difference.</p> | <p style="text-align: center;">Pre-authorization</p> <p>Upon car return and check by a BRID operator, the final amount of the rental will be charged to the credit card used for pre-authorization, releasing the remaining part. If BRID does not have to charge the Customer for any service other than the one already prepaid, the plafond will be totally released and it will be available in Customer's credit card, according to the times provided by</p> |

the card issuer. BRID is not responsible for the timing of the release.

Identity document

All drivers must show a valid ID in which Customer's living address must be written; in alternative a passport.

Age restrictions

Minimum: 23 years, 20-22 years with extra charge.

Maximum: 75 years

Rental refusal - exceptional circumstances

If the Customer or one of the drivers behaves in a way that is not allowed (they appear to be under the influence of alcohol or drugs) or is disrespectful by intimidating the staff, BRID will refuse the rental.

The main driver (the contract holder), will be responsible for ensuring that all other drivers of the vehicle respect these rental conditions. He will also be responsible for paying any administrative fee related to the contract, even if attributed to another authorized driver in the contract. We reserve the right not to deliver the vehicle to those who do not meet the necessary requirements for rental.

Authorization to control Customer data (see also addendum «privacy»)

In order to allow the proper performance of the rental, checks will be done in order to verify the identity of the Customer. The Customer, by signing the contract, authorizes BRID to carry out the aforementioned checks. (see addendum «privacy»).

Availability

If the booked vehicle category is not available, BRID will deliver to the Customer a vehicle of higher category at no additional cost.

Otherwise, if only a lower category vehicle is available, the difference will be refunded to the Customer (only in case of prepaid rentals).

For all bookings, BRID will guarantee a car of the reserved category and not a specific model therefore, the Customer, when booking, cannot choose a car model but only a category with the same characteristics.

If the Customer decides to change category with a more comfortable car, our staff will inform him about the availability, eventual and promotions.

In the event of a delay, the vehicle will remain available for 60 minutes after the flight landing, unless the Customer has expressly indicated a delay.

BRID offers the delivery service after the closing time, upon payment of the relevant supplement; this service will be on request and subject to confirmation. The Customer, in this case, must notify in advance the flight number and the arrival time; in case of any delay, our staff must be informed in advance and can wait until 2 hours after the booking time; only after our staff will ensure that we can honor the service by confirming it to the Customer, He can present at the counter and pay the surcharge for collection after hours called «we wait for you».

DEPOSIT TABLE

| Car Category | Basic insurance included in the rate or with only glasses and tires coverage/ driver and passengers coverage | With partial coverage (only damage or theft or basic package) | Medium/ Debit | Full / Debit |
|--------------|--|---|---------------|--------------|
| A/AH/ACH | €700,00 | €400,00 | €200,00 | €100,00 |
| B/BH/BAH | €700,00 | €400,00 | €200,00 | €100,00 |
| C/CH/CAH | €700,00 | €400,00 | €200,00 | €100,00 |



| | | | | |
|-------------|-----------|---------|---------|---------|
| D/DA/DH/DAH | €900,00 | €600,00 | €300,00 | €150,00 |
| EH/EAH | €900,00 | €600,00 | €300,00 | €150,00 |
| F/FH/FAH | €900,00 | €600,00 | €300,00 | €150,00 |
| G | €900,00 | €600,00 | €400,00 | €200,00 |
| JA/JAH | €1.200,00 | €800,00 | €400,00 | €200,00 |

Economic liability table (deductibles)

| Car Category | Damage deductible | Theft deductible |
|--------------|-------------------|------------------|
| A/AH/ACH | €1.200,00 + VAT | €1.500,00 + VAT |
| B/BH/BAH | €1.200,00 + VAT | €1.500,00 + VAT |
| C/CH/CAH | €1.200,00 + VAT | €1.500,00 + IVA |
| D/DA/DH/DAH | €1.500,00 + VAT | €1.800,00 + VAT |
| EH/EAH | €1.500,00 + VAT | €1.800,00 + IVA |
| F/FH/FAH | €1.500,00 + VAT | €1.800,00 + VAT |
| G | €2.000,00 + VAT | €2.300,00 + VAT |
| JA/JAH | €2.000,00 + VAT | €2.300,00 + VAT |